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Main Report 1 1 100% BEANTS COREN

Individual Survey Results

Agent: Pam Giordano

Office: CENTURY 21 Access America

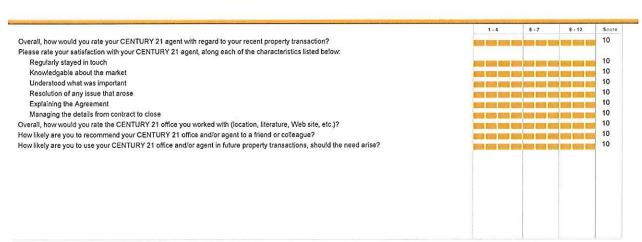
Overall Score 100% Transaction ID: 000000003849 Transaction Type: Buyer

Customer: Donald & Susan Crockford-Peters
Property: 381 Walden Green Branford CT 06504

Close Date: 01/15/2008

Survey Completed Date: 02/13/2008

Survey Type: Online



Additional comments

We have worked with Pam Giordano for over a decade. She is very professional and personable, regularly goes beyond what is necessary to be sure that a transaction will go smoothly and is always available to answer any questions no matter how trivial and no matter what time of day or evening. Pam understands our investment goals and shows us only properties that fit our needs, which saves valuable time. We really appreciate Pam's expertise.

KEY:	0-4	Dissatisfied	Pa
	5-7	Merely Satisfied	
	8-10	Delighted	
	N/A	Not asked	

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Main Report 100% 100% Business Courter

CENTURY 21° Quality Service Survey

Individual Survey Results

Agent: Pam Giordano

Office: CENTURY 21 Access America

Overall Score

Transaction ID: 000000003922
Transaction Type: Seller

Property: 39 Jerimoth Branford CT 06405 Close Date: 05/05/2008 Survey Completed Date: 08/24/2008

Survey Type: Online

Customer: Michael Flaherty

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction? 10 Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below: Regularly stayed in touch 10 Knowledgable about the market 10 Understood what was important 10 Resolution of any issue that arose Explaining the Agreement 10 Managing the details from contract to close Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)? How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague? 10 How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?

Additional comments

Pam Giordano is our realtor for life. 100% dedicated to her clients. My family is grateful that we were lucky to have such a kind and knowledgeable professional to guide us through both a sale and a buy.

KEY: 0-4 Dissatisfied Page 1 of 5-7 Merely Satisfied 8-10 Delighted N/A Not asked

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CENTURY 21® Quality Service Survey

Individual Survey Results

Agent: Pam Giordano

Office: CENTURY 21 Access America

Overall Score 100%

Transaction ID: 000000003680

Transaction Type: Buyer Customer: Cheryl Monde Property: 140 Thompson Street East Haven CT 06512

Close Date: 08/16/2007

09/09/2007 Survey Completed Date:

Survey Type: Online

Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?

Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:

Regularly stayed in touch

Knowledgable about the market

Understood what was important

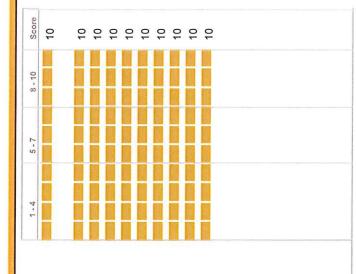
Resolution of any issue that arose

Explaining the Agreement

Managing the details from contract to close

Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)? How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?

How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?



Additional comments

Pam was absolutely incredible......She made my experience very enjoyable and caused me no stress, thanks Pam.......

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Dissatisfied	Merely Satisfied	Delighted	Not asked
4	2-2	8-10	N/A
KEY:			