

## **CENTURY 21® Quality Service Survey**

Individual Survey Results

Office: CENTURY 21 Access America Agent: Pam Giordano

Overall Score



100%

Property: 56 Valley Rd Branford CT 06405 Customer: Seymour Borden & Heidi Borden

Transaction Type: Seller Transaction ID: 0000000004354

Survey Completed Date: Close Date: 05/27/2010 06/12/2010

Survey Type: Online

Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below: Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction? Regularly stayed in touch

Knowledgeable about the market

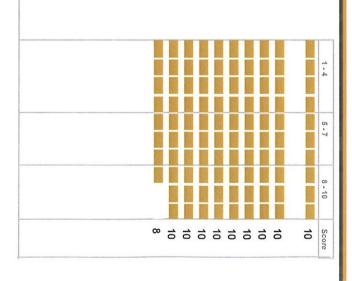
Understood what was important

Resolution of any issue that arose

Explaining the Agreement

Managing the details from contract to close

How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague? Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)? How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?



## Additional comments

moved to the Hartford area, so we might not use the same office or Broker.

			KEY:
N/A	8-10	5-7	2
Not asked	Delighted	Merely Satisfied	Dissatisfied
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