CENTURY 21® Quality Service Survey

Individual Survey Results

Agent: Pam Giordano
Office: CENTURY 21 Access America

Overall Score
100%

Transaction ID: 000000004579
Transaction Type: Seller
Customer: Nancy Mulligan Lucas
Property: 204 Crosswood Rd Branford CT 06405
Close Date: 05/06/2011
Survey Completed Date: 05/16/2011
Survey Type: Online

	1 - 4	5 - 7	8 - 10	Score
Overall, how would you rate your CENTURY 21 agent with regard to your recent property transaction?				10
Please rate your satisfaction with your CENTURY 21 agent, along each of the characteristics listed below:				
Regularly stayed in touch				10
Knowledgeable about the market				10
Understood what was important				10
Resolution of any issue that arose				10
Explaining the Agreement				10
Managing the details from contract to close				10
Overall, how would you rate the CENTURY 21 office you worked with (location, literature, Web site, etc.)?				NA
How likely are you to recommend your CENTURY 21 office and/or agent to a friend or colleague?				10
How likely are you to use your CENTURY 21 office and/or agent in future property transactions, should the need arise?				10

Additional comments

KEY: **0-4** Dissatisfied
5-7 Merely Satisfied
8-10 Delighted
N/A Not asked